



WELCOME BOOK

CAMPING DE L'ESPIGUETTE

SUMMARY

1 - SPECIAL CHECK LIST FOR HOLIDAYS AT L'ESPIGUETTE

2- THE CAMPSITE'S HOLIDAY APP

3 - D-DAY - ARRIVAL AT THE CAMPSITE

4 - YOUR INSTALLATION IN THE CAMPSITE

- How does it work?

5 - SERVICES+

- Practical information, activities, animations, shops

6 - ALREADY TIME TO GO ☹

7 - TELL US IF YOU LIKED IT



1. SPECIAL CHECK LIST FOR HOLIDAYS AT L'ESPIGUETTE

THE PERFECT SUITCASE FOR HOLIDAYS

- ✓ **BED LINEN NOT PROVIDED** : sheets + pillowcases + duvet covers
Tip 😊: for bed linen, please consult the page of the accommodation you have booked, on our website, you will find the dimensions of the beds.
- ✓ Bathroom linen (towels/bath mats)
- ✓ Kitchen linen (tea towels)
- ✓ **PILLOWS PROVIDED**
- ✓ For the more sensitive to the cold, personal duvets/quilts
(except in Comfort + / Premium lodges / Artemia/ Tamaris/ Saladelle/ Salicorne, which are provided)
- ✓ Toiletries
- ✓ Kitchen utensils and crockery for your stay in coco sweet
(crockery kit available for rent at the campsite reception if needed)
- ✓ Filters for coffee maker or Senseo pods (depending on the lodge)
- ✓ Fan in non-climatized lodges
(except in Coco sweet/ Confort 2/ Confort 4/6 lit 160/ Confort 4/ Confort 10 which are provided)
- ✓ Swimsuits
(classic, no fabrics or frills for women - briefs/ boxers only for men/ boys)
- ✓ Beach equipment: towels, hats and caps, flip flops, sandals, parasol, kids beach, sunscreen, cooler bag, beach trolley
(it is for rent at the campsite if needed)
- ✓ Balloons, table tennis rackets to enjoy the playground of the campsite
- ✓ Petanque balls to play bowling
- ✓ Mosquito repellent because we are in the Camargue

OUR TIPS



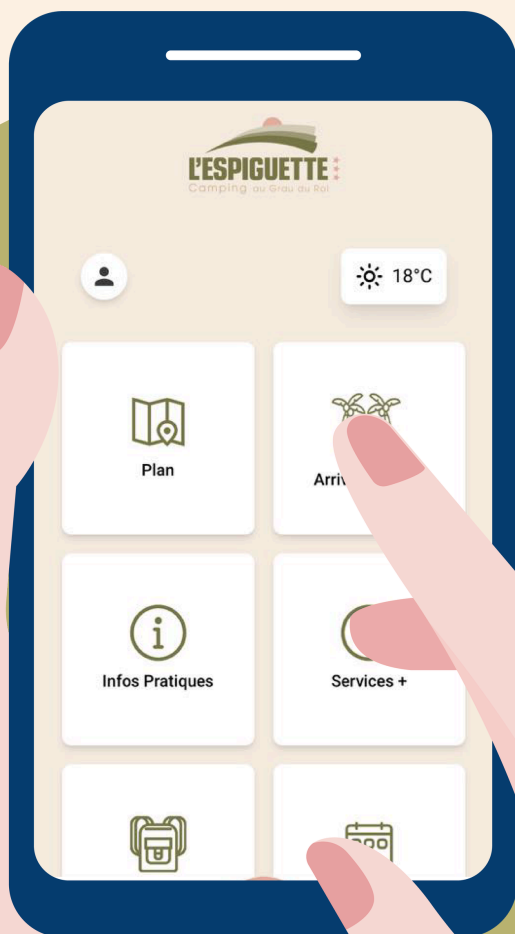
A shop with beach apparels and a grocery store are waiting for you at the shopping center. There is also a rental shop of materials. Beach trolleys are available for rent at the reception.

INFO+:

For a final check of the equipment available in the lodge, the inventory of each lodge is downloadable on the lodge page of our website.

2. DOWNLOAD THE ESPIGUETTE CAMPSITE APP!

- Find your way around the campsite
- Check out the activity schedule & useful info
- Get last-minute updates straight to your phone



**MAKE YOUR HOLIDAY
EASIER IN JUST A
FEW TAPS**



3. D-DAY YOUR ARRIVAL AT THE CAMPSITE

THAT'S IT, IT'S THE BIG DAY, ... you finally arrive at the campsite!

In front of the campsite, park on the 2 outdoor car parks and walk to reception for arrival/check-in formalities.

FOR YOUR STAY IN LODGE

- ✓ **You will be given your keys at 4pm maximum**
- ✓ **Our tip: you can proceed at all your check-in formalities as soon as the reception is open (8.30am)**
- ✓ **After being registered, even if you can't settle in your accommodation (not before 4pm), you can enter the campsite and enjoy our facilities:**
water play park, shopping center, beach access, sanitaries, etc... If you give us permission, we can send you a text message when your lodge is ready.

Why don't you use this time to take a trip in Le Grau du Roi?
- ✓ **From 4pm, we are waiting for you at the reception, in order to receive your key quickly.**

FOR YOUR STAY IN CAMPING PITCH

- ✓ **Camping pitch is available from 1pm**

DEPOSIT for stays in lodge and Coco sweet

You have to give a deposit, by check, cash or credit card at the time of check in 250€ or 320€ depending on the type of accommodation.

This deposit will not be charged, it will be kept throughout your stay, until the control of the lodge by our maintenance team on the day of your departure. Once the control carried out, if it is OK the deposit is destroyed (checks and credit card). For cash deposits, our team will specify the return procedure.

In case of non-compliance, the deposit will be kept until payment of the invoice related to damage or lack of maintenance.

For stays with dogs:

- Increased deposit (from 1 dog): +€100 or €350/420 depending on the category of accommodation
- Deposit cashed if blankets/mattress covers are returned unclean at the end of the stay. Disinfection costs charged.

TIP: HOW TO SAVE TIME AT CHECK IN?

✓ **Pay your stay before your arrival (30 days before at the latest)**

No balance of stay on site. Balance of stay by check, accepted up to D-45 max.

For additional services on site, no payment by check, only cash/credit card/ Holiday vouchers/ Connect holiday vouchers.

✓ **Check that you have sent us all the documents required for the reservation:**

- Completed booking form (for telephone reservation)
- Commitment minor stays (for group minors not accompanied by their parents)

✓ **Bring the necessary documents related to your supplements:**

- Vehicles registration documents
- Vaccination record for animals
- Documents (boat and jet ski)

✓ **Do not forget your checkbook or credit card for the deposit**

✓ **Only one member per family at reception for arrival**

It is much more fun for children to go and play at the nearby play area, rather than waiting in line! Time flies when you're playing...



All this gained time at check in, it's extra time for your holiday!

IF YOU ARRIVE LATE IN THE EVENING: Don't panic!

✓ **Even if the reception is closed, if you have booked a lodge or a pitch, a welcome folder awaits you and will be given to you by a security officer at the entrance of the campsite.**

This folder contains:

- A map of the campsite
- The key of the lodge + the key of the safe (except for coco sweet)
- The inventory form

✓ **You will have to let your ID card at the security desk to enter the campsite**

Careful, the campsite is not accessible for cars between midnight and 6am

IMPORTANT

The next morning, we invite you to come to the reception to collect your identity document and your bracelets of access to the campsite, and to give us your deposit (stay in lodge).

4. YOUR INSTALLATION IN THE CAMPSITE

HOW DOES IT WORK?

IN YOUR LODGE

You will find some good information on display:

- ✓ Where to find the electrical panel to put the electricity, if it is switched off?
- ✓ How do I open the safe? The safe key is provided with the lodge key
- ✓ How to use the air conditioning control (if available in the lodge)?
- ✓ Maintenance and cleaning tips

In addition to this very useful information, we invite you to read below our advice in eco gestures, to minimize our impact on the environment.

THE INVENTORY

- ✓ **There is no accompanied inventory at your arrival**
- ✓ The inventory of your lodge is available on display in your lodge (kitchen cabinet).

It is also available on the page of each type of accommodation on our website.

- ✓ When you arrive at your lodge, you must carry out the inventory yourself by filling in the form in our holiday app or filling in the 'Inventory Return' sheet, which must be handed in within 24 hours at sanitary block 10, at the housekeeping office.
- ✓ In the absence of this document signed within 24 hours, it is considered that the inventory is compliant.
- ✓ **In case of technical problems** (independent of the inventory), please report it promptly using the 'Technical Maintenance' form in our guest app, or report it to reception as soon as possible so that we can mobilise our technical team to resolve the issue..
- ✓ For the inventory of exit, consult the dedicated paragraph of the page "Already leaving".

ON YOUR CAMPING PITCH

✓ **Settle down on the number the reception gave you at the check in**

You must not change places without have gotten back to the reception (the camping pitch might be booked for other clients)

If you want to change camping pitches, here is the procedure:

- Stay at the initial number
- Look for some camping pitches that would suit you better
- Go back to the reception and tell them your choices
- And if it is possible, you will be able to switch places 😊

✓ **Park your car on your own pitch**

✓ **Electricity**

ZEN, FAMILLE+ and CAMPING CARS pitches have a 10A electrical rating

SPECIAL FOR CAMPING ZEN, FAMILY AND MOTORHOMES

For your installation and during your stay, our team of ushers welcomes you according to certain hours, in a small cottage, facing the sanitary 12. They are at your disposal!

YOU WANT TO EXTEND YOUR STAY

Decide before the day of departure and join the reception, to check the availability of your pitch or lodge

If you go too late, maybe there will be no availability or you may have to change location or lodge if your location/ lodge is rented/ blocked for other guests



5. EXTRA SERVICES

To make your stay even more enjoyable, think of **our extra services**, which can make your holiday so much easier!

Let us take care of your end-of-stay cleaning, hire a beach trolley or an electric charging point to recharge your car...



SERVICES +

- **Special late check-out for lodge guests: €35 (until 6 p.m.)**
Reservation recommended.
Except in July and August, and only on weekends and bank holidays, you can keep your rental until 6pm on Sunday (or Monday if it is a bank holiday).
- **Choice of location: €30/lodge - €15/camping pitch**
Reservation required
When making your reservation, you can choose the number of your lodge or pitch, subject to availability.
- **Special cleaning service for lodges and Coco Sweet cabins**
Booking recommended.
To make the most of your stay, leave the final cleaning (excluding washing up) to our teams.
 - **Lodges for 2 and 4 people/Coco Sweet: €55**
 - **Artemia Lodges/4/6 people - 5 people - 6 people: €75**
 - **Tamaris Lodges/6/8 people and +6: €95**
 - **Saladelle Lodges/premium/10 people: €105***Please note that the cleaning option is mandatory for stays with two dogs.*
- **Special coconut sweet tableware rental: €5/day (€20 deposit required)**
Reservation recommended, limited quantity available.
Each tableware kit for 4 people includes plates, glasses, bowls, salad bowl, cutlery, saucepan, frying pan and colander.
To be reserved before your stay or on site at reception.



let's GRAU
Le Grau-du-Roi (30) Campings





- **Beach trolley hire: €7/day (€80 deposit required)**

Reservation recommended, limited quantity

To take all your equipment and the children's beach toys to the beach, hire a trolley for a day, several days or a week, depending on your needs.

To be reserved before your stay or on site at reception

- **Hotel service, beds made on arrival - Reserved for groups: €16/bed**

For all bed linen rentals (except July and August), we prepare your beds so that all you have to do is drop off your bags when you arrive.

- **Option for coordination/receipt of medical equipment: €15**

To be booked before your stay.

Only for lodges accessible to persons with reduced mobility.

- **Access to electric charging stations: €10/48 hours and €25/week**

At the entrance to the campsite, there are 12 charging stations available for recharging your electric cars.

Available for purchase at reception only.

- **Room hire**

The Canivelles room is available to hire for birthdays, family reunions and other social gatherings.

For further information and bookings, please contact the booking service on +33 (0)4 66 51 16 09.



SUPPLEMENTS



Rates per night in euros	From 03/04 to 24/04 27/09 to 01/11/2026	From 24/04 to 04/07 30/08 to 27/09/2026	From 04/07 to 30/08/2026	Important informations
Animals (dogs) Maximum of 2 per lodge	2,5	3,5	4,5	Category 1 and 2 dogs are not permitted. Up-to-date vaccination record required (requested at check-in). For lodges, cleaning is required for 2 or more dogs. Cats are free of charge.
Additional person (campsite pitch)	4,5	6,5	10,5	Children under 4 years old free of charge
Additional car	6,5	10,5	14,5	Applies to all motorised vehicles with an engine capacity of over 50cm ³
Boat / Jet ski	9,5	15,5	18,5	Registration certificate/sea licence/insurance to be presented at registration
Motorhome token Camping car	1			Water supply at the motorhome service area



6. ALL THE INFO FOR A GREAT STAY

THE CHARTER OF THE GOOD CAMPER

All the right rules to follow to have a good stay at l'Espiguette

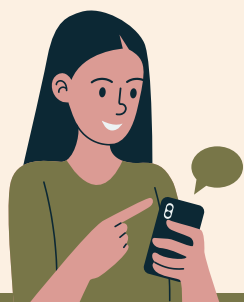
- ✓ Always wear **your access bracelets** to the campsite, it facilitates the controls at the entrances and exits, as well as the water park.
- ✓ **Dogs and other animals must not be left free or alone at the campsite**
- ✓ **Traffic speed limited to 10km/h**
- ✓ **The circulation of motor vehicles is prohibited from midnight to 6am**
If you return to the campsite during these hours, it will be on foot!
- ✓ At the campsite, the atmosphere is friendly, **attention to the volume of music and too noisy exchanges. From midnight, avoid all noises and discussions likely to bother the neighbors!**
- ✓ **If you are camping ZEN, strictly respect the calm** that all guests in this area have come to pick up for their holidays. Otherwise, the standard area is more suitable!
- ✓ **Toilets** are distributed throughout the camping area, open entirely or partially depending on the period
These are shared places, please respect them and leave them clean
- ✓ **Household waste, waste to be recycled must be deposited in the garbage or the recycling columns**
- ✓ **Charcoal and fire barbecues are strictly prohibited**
- ✓ **Respect our eco-friendly tips to minimize your impact on the environment**
- ✓ **Check out the 10 tips for an eco-friendly holiday in the Logbook section of our holiday app.**
- ✓ **To find out more about our campsite's commitment to sustainability, visit the 'Committed campsite' page on our website.**



To validate your status as a good camper, please read our rules of procedure [here](#)

PRACTICAL INFORMATION FOR YOUR STAY

Find all the information you need on our app and website: frequently asked questions, activities



www.campingespiguette.fr

http://



WIFI CONNECTION

A hot spot is accessible at the shopping center

Réseau Espiguette public

Password : Camping2026!



CONNECTED AREAS

- ✓ For customers of ZEN and FAMILY pitches, a hot spot is dedicated to you close to your location
- ✓ The hot spot codes will be sent to you before your stay by email or on site upon arrival

INFO TO OUR CUSTOMERS CAMPING CARISTES

- ✓ Camper area
- ✓ A service area welcomes you near the sanitary 12
- ✓ Water supply terminals are available. Tokens on sale at reception and at the ushers' office at €1/token. For stays of 3 nights or more, 1 token offered.



BEACH ACCESS

3 beach access allow you to reach the beautiful beach of Espiguette

- Plan a little walk before arriving near the sea, the beach is big.
- About 15/20 minutes from the beach access.
- If you have bicycles, strollers, prefer the beach access near the port, the path is more suitable.
- To go to the beach serenely, remember that we rent beach trolleys, to transport your equipment. Rental by the day or for the duration you want



➔ Info/booking at the reception

BICYCLE RIDES



From the campsite you can easily reach the cycle and pedestrian greenway, which will take you to the Grau du Roi and further to Aigues Mortes (connection with Via Rhôna).

Our reception team can give you a station map to show you the routes, to take advantage of all these possibilities of walk.



INFO +

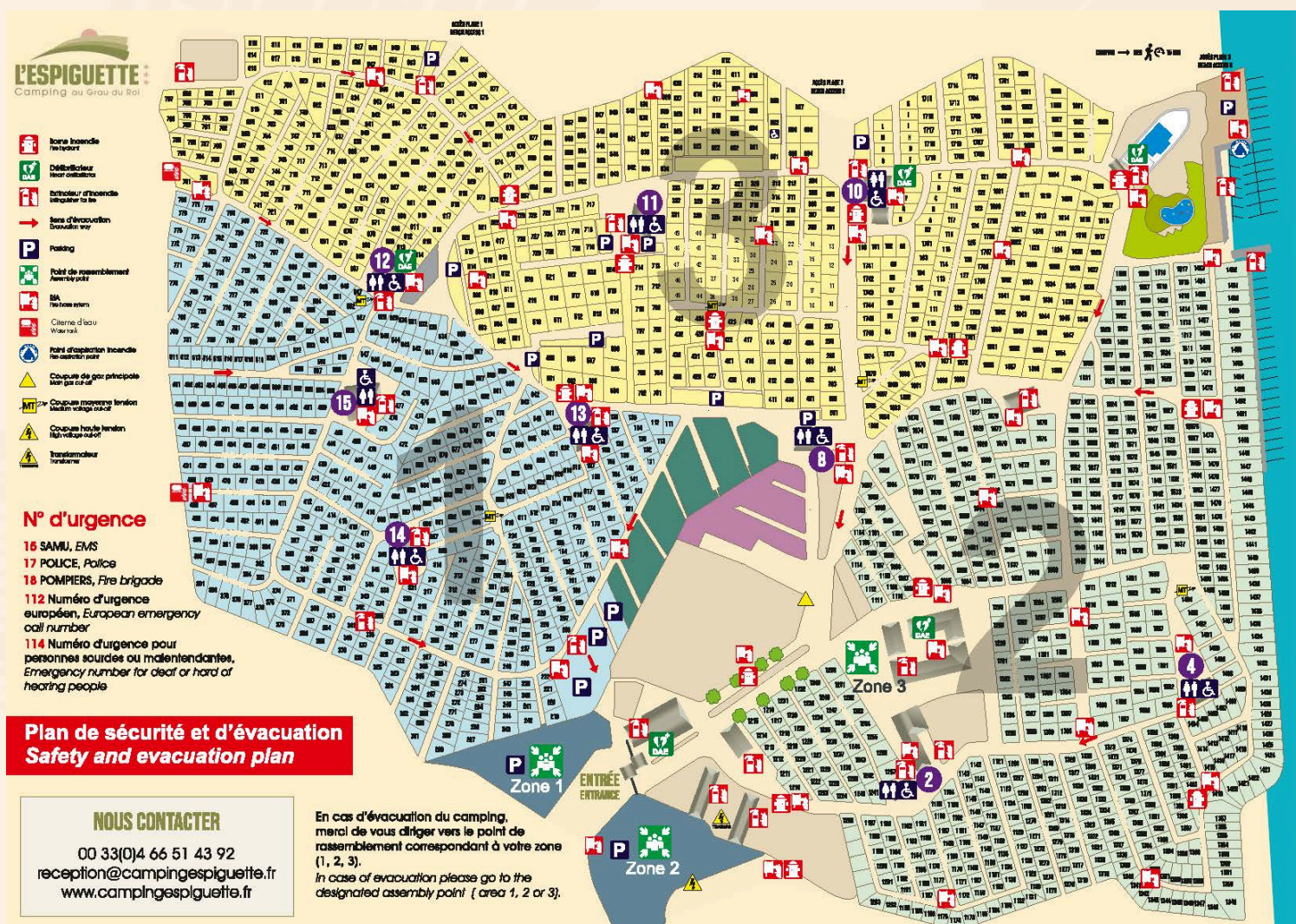
For our guests who come to stay at the campsite by bike, a closed parking bicycles are available free of charge.

At the mall, our equipment rental shop offers the rental of bicycles adults/ children/ electric, etc.

SAFETY AND EVACUATION PLAN



Visit our website [here](http://www.campingspiguette.fr)



ECO GESTURES FOR A MORE RESPONSIBLE STAY

- ✓ Out of respect for our exceptional environment, we are committed to an eco-responsible approach.
- ✓ To support us in this process, we offer eco-gestures to adopt during your holidays at the campsite of l'Espiguette, for a more responsible holiday
- ✓ You can find all our commitments on our website: [right here](#)



THE 10 ECO-GESTURES TO ADOPT



I turn off the lights and the air conditioning/heating, I close the windows when I leave my housing. I do not turn on the air conditioning/heating if I leave the door or windows open



We recommend a maximum temperature of 21 degrees in winter and 24 degrees in summer in your mobile home



Staying at a campsite 0 phyto (which does not use pesticides to maintain its plantations)
I pay attention to the products I buy to clean my mobile home



I do not leave garbage cans on the terrace: I pay attention to ants and gulls



I pay attention to my water consumption even on holiday



I enjoy natural light: 2089h of sunshine per year (2019 data)



I consume local: in Grau du Roi, markets are held on Tuesdays, Thursdays and Saturdays all year round, and in Port Camargue on Wednesday mornings (from April to September)



To go to the market I favor gentle travel! I inquire with the reception regarding bike paths or walking trails to get to the city



On holiday I also sort my waste. We even have a composter hiding in camping.
Can you find it?



I collect my garbage and cigarette butts even when I'm on the beach. Did you know?
You are given a pocket ashtray/there are ashtrays vote



The campsite is committed to Sustainable Tourism.
(To find out more, visit our website)

THE WATERPARK



Open from 1 May to 27 September 2026

- **May, June from 14h00 to 19h00 - Closed on Tuesday**
(except weekends and holidays, open from 10:00 to 19:00)
- **July/August, 7/7 from 10:00 to 19:00**

- **Prohibited swimwear**



Shorts, swim shorts, skirts are prohibited

- **Allowed swimwear**



Traditional swimwear for women (bikinis or one-piece swimsuits not fitted with sails or of additional fabrics)

Boxer or swim briefs for men



ACTIVITIES AND ANIMATIONS

All information and entertainment programs are available on our website and on our app www.campingspiguette.fr

Daytime and evening entertainment by period, information on kids and teens clubs of the summer, all activities at the campsite, playgrounds and novelties.

Our Animation team welcomes you to the Animations office, installed on the new Zone Sports et Loisirs, to inquire and register for the activities/ animations of the camping.

FOCUS ON OUR SPORTS AND LEISURE AREAS



- ✓ Our new Sports and Leisure area welcomes you with access to several city stadiums, beach volleyball courts, ping pong tables, ball tennis tables. Free access.
- ✓ Our new Pump track: bike, bmx, scooter, rollerblade or skateboard fans, we're waiting for you on the track!
- ✓ Our new fitness room is open, ideal to perfect its silhouette just before in the summer. Paid access.

Information on our website and at the Animations office 😊



SHOPS

You can find all the information about our shopping center on our website and on our app: all shops and their schedules, to simplify the holidays!



www.campingspiguette.fr



Open from April 04, 2026

- **In April and October**

9:00am to 1:00pm and from 3:00pm to 6pm - Closed Sunday and Monday

- **May June September**

8:30am-12:30pm and 2:00pm to 6pm - Closed Monday and Tuesday

- **In July and August**

8:30am-12:30pm and 3:00pm to 07:00pm - Closed on Monday

- **Practical info**



7 per session



Payment by credit card only



Tickets on sale directly from Espigym

- **Rules to respect**



All exits are final



The use of cardio equipment may be limited to 30min depending on attendance



20 people maximum



Sports clothing and shoes required. Sports towel required.

1- RECEPTION

Our reception teams are at your disposal, at the reception and by phone 7/7, from 8:30 am to 7:30 pm from April 4 to November 01, 2026

The reception is open until 9pm/ 10pm on Friday and Saturday depending on the period

Telephone contact of the reception of the Campsite +33 (0)4 66 51 43 92

During the closing hours of the reception, you can reach the security post open 24/7 at + 33 (0)4 66 51 43 92

2- TOURISM

To discover the activities of the resort of Grau du Roi Port Camargue, the animations of the resort, the visits of the region, the bike rides on the bike paths, the days of markets, public transport

=> Visit the Grau du Roi Port Camargue website www.letsgrau.com www.letsgrau.com

The team of the Tourist Office also welcomes you

- **by telephone at 04 66 51 67 70**
- **at Villa Parry in the centre of Grau du Roi, a stone's throw from the typical fishing port**

INFO +



At the entrance of the campsite, a Tourism Info point is at your disposal, with flyers and displays on the activities and animations of the resort.

Our reception team can also advise you on the best activities to do, bike rides on bike paths etc.

3- MEDICAL SERVICES

All medical services on the resort website

[http://](http://www.letsgrau.com)  www.letsgrau.com

7. ALREADY TIME TO GO 😞

THINGS TO DO

YOU ARE LEAVING A LODGE

We do not provide an accompanied inventory of fixtures. The following departure procedure must be followed:

- You must leave your accommodation **by 10am**
- Please clean the lodge and do not leave personal belongings, especially **in the safe**
- **The keys must be deposited at the reception between 8:30 am and 10 am, in the box provided for this purpose. For a departure before 8:30, you can leave your keys at the security station**
If you have paid for the end-of-stay cleaning option, all you need to do is empty the bins, wash, dry and put away the crockery.

INVENTORY

- ✓ At the end of the stay, **no inventory of places of accompanied exit**
The control of the lodge will take place after your departure by our maintenance team.
- ✓ After your departure, **if both inventories are correct, your deposit is destroyed.**
- ✓ If they are deemed non-compliant by our maintenance team, our reception team contacts you to stipulate the damage or maintenance defect noted
- ✓ This will be followed by **an invoice**. When the invoice is paid, the deposit will be destroyed.

YOU ARE LEAVING A CAMPING PITCH

On the day of your departure, you must leave your pitch at 12 noon maximum:

- ✓ You must therefore anticipate and prepare to leave in advance!
- ✓ The location must be left clean as on arrival

BONUS 👍

After freeing your pitch or lodge, you can enjoy camping and **until the end of the day (midnight at the latest)**

Take care to park your vehicle in a collective car park (do not leave it near the lodge or on the pitch, you may disturb the arrival of the next customers! Thank youuu).

7. TELL US IF YOU LIKED IT

Because your opinion interests us and to improve our offer and our services, flash the QR Code below, to complete our satisfaction survey

Your opinion matters

Our satisfaction survey



If you've had a great holiday with us, join our communities on social networks of the campsite and the Grau du Roi resort.

  @campingdelespiguette

   @legrauduroiportcamargue

